

<b>INFORMATION DISCLOSURE CITATION</b> <i>(Use several sheets if necessary)</i>		Docket Number (Optional) <b>AM9-99-0</b>	Application Number <b>Not Yet Assigned</b>
		Applicant(s) <b>Neelakantan Sundaresan</b>	
		Filing Date <b>Concurrently Herewith</b>	Group Art Unit <b>Not Yet Assigned</b>

  

*EXAMINER INITIAL	OTHER DOCUMENTS <i>(Including Author, Title, Date, Pertinent Pages, Etc.)</i>
SC  ↓	The Learning Company, "Press Release: New Software Products from The Learning Company", April 26, 1999, pp.1-4.
	Sarah Varney, "Link Your Help Desk to the Web", Datamation, May 15, 1996, pp. 1-6).
	Eddison Describes Future Help Desks (Datamation May 15, 1996), <a href="http://www.datamation.com/PlugIn/issues/...15/EddisonDescribesFutureHelpDesks7.ht">http://www.datamation.com/PlugIn/issues/...15/EddisonDescribesFutureHelpDesks7.ht</a> , pp. 1-3.
	Jakob Nielsen, "Alertbox for December 27, 1998:", Alertbox, December 27, 1998, pp. 1-4.
	Priceline.com Investor Relations, "For the First Time, Consumers Can Use the Power of the Internet to Name Their Own Price for Major Purchases", <a href="http://www.corporate-ir.net/ireye/ir_sit...r=pcln&amp;script=410&amp;layout=7&amp;item_id=239;">http://www.corporate-ir.net/ireye/ir_sit...r=pcln&amp;script=410&amp;layout=7&amp;item_id=239</a> ., pp. 1-2.
	Rob Turner, "Bots that shop 'till the prices drop", Money.com, April 30, 1999, pp. 1-3.
	About Compare.Net, <a href="http://www.compare.net/companyinfo/about.p3?sid=250322271&amp;mode">http://www.compare.net/companyinfo/about.p3?sid=250322271&amp;mode</a> , pp. 1-2.
EXAMINER 	DATE CONSIDERED <b>8/07/03</b>

\*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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